

What You Said	When you said it.	What We Did	When we did it.
"It's great that we all get more choice for our packed lunch - but it does mean we rely on everybody remembering what they ordered"	Feb 2010	Catering staff now label all lunches with individual names and "just in case" put a copy of the packed lunch request sheet on the group leader's clipboard.	Immediately
"The mattresses are uncomfortable"	Feb 2010	Checked and allocated budget to purchase of a higher specification mattresses	Immediately
"The badminton nets are getting quite worn and have a few holes in them now"	Mar 2010	Checked the stock, removed all that were worn and replaced with new stock.	Immediately
"The clock in the games hall is wrong"	Mar 2010	Ordered and installed more efficient radio controlled clocks for games hall and other areas of the building.	Immediately